



ZENNJET MEMBERSHIP RULES AND REGULATIONS

The Rules and Regulations govern Zennjet provision of travel assistance and services under the Membership Program. Therefore, it is important that you read the Rules and Regulations carefully and understand how to properly access their benefits.

MEMBERSHIPS MUST BE PURCHASED BEFORE TRAVEL

Please note that Zennjet is not an insurance product, and we do not reimburse members for any services not provided directly by Zennjet and its affiliates.

Should you have any questions regarding your membership please call Zennjet at XXX-XXX-XXXX or email at members@zennjet.com

1.DESCRPTION OF TRAVEL SERVICES

Zennjet is a travel based legal assistance and repatriation services membership program whereas the member has experienced an adverse legal circumstance due to legal personal possession of medical cannabis products. Members are provided with 24/7 access to (1) lawyers and legal experts and (2) global operations support staff with the ability to arrange for and pay for emergency repatriation back to the members home city should they be legally required to do so. In addition, Members that have purchased Zennjet + level memberships will have access to medically dedicated aircraft or commercial medical escorts capable of transporting them from their location of illness or injury back to their home hospital of choice per the Section 2, Zennjet + Medical Transport Services.

2.MEMBERSHIP TERM

Zennjet Membership is based on single (under 30 days) or annual/multi-destination travel. Zennjet + Membership is based on single destination (under 30 days) or annual multi-destination travel. All trips must be registered upon purchase to receive benefits. If upcoming or intended trip is cancelled prior to departure to airport for any reason, member has the right to re-register membership on new round-trip travel within 6 months of purchase.

Zennjet reserves the right to rescind, revoke or cancel any membership or refuse renewal at the company's sole discretion.

All membership enrollment forms must include accurate information to ensure program eligibility. Any false or inaccurate information that would affect a member's eligibility for Zennjet membership is grounds for revocation, cancellation or denial of service.

3.WORLDWIDE SERVICES

Subject to limitations on services described herein, Zennjet provides legal and medical assistance services to members on a registered trip with a valid membership. Membership is available on a per trip/destination or annual basis. Zennjet reserves the right to select the most suitable legal or repatriation service and/or method. Zennjet is not responsible for any reimbursements of services not provided by the Company.

Subject to limitations and services described herein, should a Zennjet member require assistance Zennjet will arrange for and pay for legal assistance, legal repatriation and medical evacuation. Please note that only Zennjet+ (plus) members have access to medical evacuation services described herein.

- A. **Global Legal Assistance:** Member shall have 24/7 access to Legal Assistance Services that will represent the member should they experience a legal situation in direct relation to their possession of medical cannabis. The member must be traveling on valid membership while in possession of legally prescribed medical cannabis. The member must have obtained the medical cannabis legally in accordance with their state, local or governmental laws and regulations. Where applicable the member must have a valid medical cannabis license and that license must be on their person. Zennjet will provide licensed and vetted legal representation to the member in accordance with the Limits and Exclusions therein. Global Legal

Assistance will include interpretation services if needed or applicable. Zennjet shall not be liable for any reimbursement for legal counsel not arranged for by the Company.

B. Global Legal Repatriation: Member shall have access to 24/7 global operations staff that can arrange for and pay for a commercial flight back to their home city associated with their membership. Global Legal Repatriation will be provided to valid member in cases of (1) the member is denied entry into their destination country due to unforeseen legal issues pertaining to their possession of legally acquired medical cannabis; (2) the member is expelled from or declared “*persona non grata*” in the destination country due to unforeseen legal issues pertaining to their possession of legally acquired medical cannabis. Global Legal Repatriation shall be carried out via commercial air transport. The member shall not be reimbursed for any loss of currently held airfare or ticketing cost and will not be reimbursed for any travel arrangements not made by Zennjet. Zennjet reserves the right to determine the most suitable method of Global Legal Repatriation.

C. Global Medical Evacuation: Members with a valid membership on a registered trip shall have access to 24/7 medical operation staff to arrange for and pay for medical evacuation and repatriation back the members Home City hospital of choice. Zennjet will arrange for and pay for such medical evacuation based on the Medical Transport Services described in Section 6. Zennjet will not be liable for any medical evacuation expenses incurred by the member not arranged for by The Company. Medical evacuation shall be carried out by either dedicated medically equipped air ambulances or by medically escorted commercial flights. Zennjet reserves the right to determine the method of medical transport. PLEASE NOTE ONLY ZENJETT + (PLUS) MEMBERS HAVE ACCESS TO GLOBAL MEDICAL EVACUATION AND TRANSPORT SERVICES.

4.CRITERIA FOR GLOBAL LEGAL ASSISTANCE & LEGAL REPATRIATION

Zennjet Legal Assistance and Legal Repatriation Services are available to any Member on a registered trip with a valid membership in accordance with these Rules and Regulations should the members encounter (1) legal complication or actions resulting from the member traveling outside their home jurisdiction while in possession of legally acquired medical cannabis (2) The traveling member is denied entry, expelled or declared *persona no grata* from their destination country. To receive all Legal Assistance and Legal Repatriation Services the member must (1) have obtained the cannabis legally; (2) Have a valid medical

cannabis license or other legal documentation validating their use and possession; (3) have obtained all legal and regulatory paperwork from a physician declaring the legal and proper use of cannabis; (due to unforeseen legal issues pertaining to their possession of legally acquired medical cannabis; (4) only be in possession of the recommended or prescribed amount of cannabis for their trip duration; and (5) followed all best practices for the transport and possession of medical cannabis in connection to the laws of their home jurisdiction and those of their destination. The member must enroll in Zennjet memberships prior to their departure.

5.CRITERIA FOR GLOBAL MEDICAL EVACUATION & TRANSPORT SERVICES

Only those members who have selected and paid for Zennjet +(Plus) shall be eligible to receive Global Medical Evacuation & Transport Services. Zennjet+(Plus) and the membership must have been purchased prior to travel. Global Medical Evacuation & Transport services are available to members in accordance with Section 6 should a member (1) experience a medical condition or emergency while more than 150 miles from their registered Home Address; (2) Have purchased Zennjet +(Plus) prior to travel; (3) Be on a registered trip; (3) experience a medical condition or emergency that requires hospitalization in their Home City; (4) are *fit to fly* per the judgement of Zennjet medical personnel; and (5) meet the full criteria for Global Medical Evacuation & Transport Services per Section 6. Zennjet is not liable for hospital or clinical care expenses and shall not reimburse the member for any medical transport services not arranged for by The Company.

6.GLOBAL MEDICAL EVACUATION AND TRANSPORT SERVICES AGREEMENT AND ACKNOWLEDGEMENT

ZENNJET EVACUATIONS/REPATRIATIONS ONLY AVAILABLE IF MEMBER IS LOCATED MORE THAN 150 MILES FROM HOME ADDRESS OF RECORD OR OUTSIDE HOME COUNTRY.

MINIMUM AGE REQUIREMENT OF 21 YEARS OLD FOR INDIVIDUAL MEMBERSHIP – Minimum Age Requirement of 6 months for Family Membership dependents

This Medical Member Services Agreement (“**Agreement**”) is a legal agreement between Member and Covac Global Holdings, Inc (“**Company**”).

1. Definitions. In addition to those terms defined elsewhere in this Agreement, the following terms, when capitalized, shall be ascribed meaning as follows:

“Company Contractor” – Any Company contractor, sub-contractor, or other outsourced provider that provides products or services pursuant to this Agreement.

“Designated Representative” – An individual identified to Company by the Member as their authorized decision maker for all matters related to this Agreement should the Member be unable to communicate for any reason.

“Foreign Country” – Any country other than the Member’s Home Country.

“Home Address” – The Member’s residence as provided by the Member in the enrollment application and/or as described in an official state or government listed identity document.

“Home City” – The city in which the Member’s Home Address is located.

“Home Country” – The country in which the Member’s Home Address is located.

“Hospitalized” or “Hospitalization” – Admission to a medical facility on a continuous, in-patient basis necessitated by a medically diagnosable illness or injury and not for convenience, or any other reason.

“Accident” - A sudden, unexpected, unusual, specific event which occurs at an identifiable time and place. “Illness”

“Injury” - Injury which is sustained by a Member as the result of an Accident during the Trip which solely and independently of any other cause except surgical treatment rendered necessary by the Accident results in the Member’s death, disablement or Hospitalization.

“Located Country” – The country in which the Member is located outside of their Home Country.

“Location” – Location of the Member if within the United States of America and its territories. This location must be at least 150 miles distance from Home Address.

“Nearest Best Medical Facility” – A medical facility that can accommodate members medical condition located in city that is closer or equal distance to members Home City.

“Member” – The individual(s) named on the enrolment application who has been approved for membership by Company and for whom the applicable membership fees have been paid. A Member shall only be entitled to the services explicitly set forth herein and, if applicable, in the Security Services Rider.

“Qualifying Medical Event” - A medical condition affecting the Member that necessitates imminent inpatient hospitalization, as determined by either (i) the Member’s treating physician in their Home City, or (ii) the Covac Global Medical Director, who recommends and authorizes such hospitalization based on the Member’s health status.

“Remote Rescue” – The transport of a Traveling Member by ground, air, or sea to the nearest hospital, clinic, medical provider or point of safety for a Traveling Member whose condition requires Hospitalization or is likely to cause serious permanent injury or death, but they are unable to get to a hospital (Qualifying Medical Event) themselves or by other commercial means. Remote Rescue includes activities related to search and rescue.

“Traveling” – When a Member is on a Trip located more than 150 miles from their Home Address, or outside their Home Country, they are deemed to be traveling for the purposes of service eligibility pursuant to this Agreement.

“Trip” - a journey outside a radius of 150 miles from the Member’s Home address or outside the Member’s Home Country, not exceeding 90 days’ duration, which starts and ends during the Period of the Agreement stated in the Schedule.

2. *Services.*

2.1.1 Medical Transport Services. Covac Global medical transport services are available to any Member that qualifies for medical transport services in accordance with transport conditions, is in need of in-patient hospitalization and has been accepted for such in patient hospitalization in their Home Country by an admitting physician or Nearest Best Medical Facility. Covac Global does not provide medical transport for simple injuries that do not require in-patient hospitalization immediately upon return home. IT IS NOT REQUIRED THAT MEMBERS BE HOSPITALIZED IN CURRENT LOCATION TO QUALIFY FOR MEDICAL TRANSPORT SERVICES. MEMBER MUST BE 150 MILES FROM HOME OR OUTSIDE THEIR HOME COUNTRY. COVAC GLOBAL IS NOT RESPONSIBLE FOR THE COST OF ANY MEDICAL TREATMENT FOLLOWING EVACUATION.

a. MEDICAL TRANSPORT CONDITIONS. Company reserves the right to determine, in its sole discretion the member’s fit-to-fly status based on medical consultation via the Covac

Global medical team and/or local medical professionals and the mode of transport. Company shall not be under any obligation to provide more than two (2) such transports to any Member in any twelve (12) month period (for Family memberships, the number of transports are limited to (1) transport each for a common accident or two (2) transports in the aggregate). Company shall not be under any obligation to provide Medical Transport Services if, in Company's sole discretion: (i) the Traveling Member is not reasonably accessible and

b. To the extent permitted by law and subject to conditions Company will transport one (1) traveling companion along with Member during a qualified medical transport.

c. Traveling Member must contact Covac Global to render transport services. No reimbursements will be granted for transport arranged directly by Traveling Member.

d. Covac Global does not require Traveling Member to be hospitalized at point of illness or injury to qualify for medical transport, however member must be admitted for inpatient treatment upon arrival in Home Country. Out-patient medical exam or treatment may be required at point of illness or injury to determine fit-to-fly status.

2.1.2 Transport of Mortal Remains Services. To the extent permitted by law and subject to the terms, limitations and exclusions of Section 2.1.2 above and upon a Traveling Member's estate executor's request, Company will arrange and provide transport of a Traveling Member's mortal remains to the country in which the Traveling Member's passport was issued. Company reserves the right to determine the mode and timing of transport.

2.1.3 Remote Rescue Transport Services. To the extent permitted by law in the event that a Traveling Member is located in a remote or isolated area, The Company shall arrange for transport of that member back to an adequate regional medical facility for professional care and or assessment. The Company must be initially contacted by the Member and will not reimburse The Member for any services or transport not arranged by The Company. The Company will make best efforts to reach The Member and determine if The Member is in a location that can be safely accessed for transport.

2.1.4 Company shall make commercially reasonable efforts to provide the following services to Traveling Members. UNLESS STATED DIFFERENTLY BELOW, THE FINAL SELECTION OF AND PAYMENT FOR ANY SUCH PROVIDER OR SERVICES SHALL BE THE SOLE RESPONSIBILITY OF THE MEMBER.

a. **Medical Locator Services.** Provide a Traveling Member with names, addresses and telephone numbers for local hospitals, clinics, medical practitioners and/or physicians.

b. Telephonic Interpretation Services. Arrange for and/or provide telephonic translation services for a Traveling Member. If a Traveling Member requires the presence of an interpreter or other customized services, such services will be at the Member's sole expense.

c. Emergency Message Relay. Relay emergency messages to a Traveling Member's family. Company shall use means reasonably available to ensure transmission of such messages.

d. Fee for Service Security Risk Services. Covac Global will arrange for various security risk services on a fee-for-service basis to the Traveling Member. Such services include; executive protection, ground logistics, non-indemnified charter aviation and other risk and crisis services that are reasonable and commercially available.

2.2 Services Maximum. The aggregate maximum cost to Company for Medical Transport Services pursuant to Section 2.1.1 for any one Member per trip shall be US \$1,000,000; and for Transport of Mortal Remains services pursuant to Section 2.1.2 shall be US\$15,000; and for Remote Rescue Services pursuant to section 2.1.3 shall be \$25,000. BOTH MEDICAL AND SECURITY MEMBERSHIPS (IF PURCHASED THROUGH THE SECURITY SERVICES RIDER) INCLUDE REMOTE RESCUE.

2.3 Requests for Services. Members shall be required to reimburse Company for any services, including Medical Transport Services requested by the Member or their Designated Representative that do not qualify under the terms and conditions for such services under this Agreement. At the discretion of Company, Company may require that the Member guarantee payment by credit card or other means acceptable to Company before such services are provided and Company shall be under no obligation to provide such services should guarantee or payment not be executed.

2.4 General Restrictions. Company shall not be under any obligation to pay for or provide any products or services not explicitly set forth in this Agreement, including but not limited to, payment or reimbursement of any hospital, medical expenses, transport or any services not arranged and provided by Company. Any such expenses shall be the sole responsibility of the Member. Member acknowledges and agrees that this Agreement relates only to the rendering of services and the provision of certain related products as specified herein. This Agreement is not, nor shall it be deemed or construed as, a policy of insurance of any kind or nature.

3. Payment. All membership fees are due and payable on or before the commencement of the membership. All other fees, including but not limited to Medical Consultation fees, are due prior to or at the time services are rendered. The membership fees cover the initial Medical Consultation for membership approval, record creation and intake by Provider, as well as updating such at each renewal.

4. Refunds. Company shall in its sole discretion determine eligibility of all refunds. Company is under no obligation to provide a refund when a member makes a purchase and agrees to all terms of service.

5. Limitation of Liability. IN NO EVENT SHALL COMPANY, PROVIDER, COMPANY CONTRACTORS OR THEIR RESPECTIVE OFFICERS, EMPLOYEES, DIRECTORS, MANAGERS, SHAREHOLDERS, AGENTS, LEGAL COUNSEL, ACCOUNTANTS OR GUARANTORS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL LOSS OR DAMAGES WHATSOEVER AS A RESULT OF ANY ACTION OR OMISSION BY COMPANY, PROVIDER OR ANY COMPANY CONTACTOR, INCLUDING, WITHOUT LIMITATION, ANY PRODUCTS AND SERVICES DESCRIBED. MEMBER ACKNOWLEDGES THAT RECEIVING THE SERVICES DESCRIBED IN THIS AGREEMENT MAY BE EXTREMELY RISKY AND AGREES TO HOLD COMPANY HARMLESS FOR ANY LOSS OR DAMAGES. COMPANY'S MAXIMUM LIABILITY FOR ANY TYPE OF DAMAGES OR LOSS SHALL BE LIMITED TO THE MEMBERSHIP FEE PAID TO COMPANY FOR THIS MEMBERSHIP. NOTWITHSTANDING THE FOREGOING, IT IS UNDERSTOOD AND AGREED THAT COMPANY SHALL HAVE NO LIABILITY OF ANY KIND ARISING FROM OR RELATED TO, DIRECTLY OR INDIRECTLY, ANY ACT OR OMISSION OF PROVIDER OR ANY TOTALCARE CONSULTATION, INCLUDING ANY PERSONAL INFORMATION COLLECTED IN CONNECTION WITH SUCH TOTALCARE CONSULTATION.

Indemnity. Member agrees to indemnify, save and hold harmless Company, its affiliates and their respective officers, employees, directors, managers, shareholders, agents, legal counsel, accountants and guarantors from and against any and all fines, demands, costs, losses, liabilities, damages, lawsuits, actions, deficiencies, claims, taxes and expenses (whether or not arising out of third-party claims) including, without limitation, interest, penalties, reasonable attorneys' fees and all amounts paid in investigation, defense or settlement of any of the foregoing incurred in connection with or arising out of or resulting from Member's actions or the actions of any of such Member's Designated Representative(s), agents or independent contractors. Company shall be subrogated to all of Member's rights of recovery against any party for loss, to the extent of any payment and/or costs made or incurred by Company for services and regardless of whether Member is made whole. Member hereby acknowledges the foregoing subrogation rights and agrees to execute such further and other documents as Company may reasonably request in order to evidence such subrogation rights, whether before or after services are performed. Without limiting the generality of the foregoing Company shall be entitled to enforce all rights Member has or otherwise would have had against such party, and/or to recover directly from Member from any amounts received and/or due from such party. It is further agreed that all costs and expenses incurred by Company in performing the services shall conclusively be deemed to be reasonable.

6. Force Majeure. Company shall not be liable for failure to provide or delay of services resulting from acts of God or other causes beyond Company's control.

7. Authorization to Obtain and Use Personal Information. As may be required by applicable law, Member(s) hereby authorizes (i) the release to or from Company, any Company Contractor and/or Designated Representative of any and all confidential Member information, including but not limited to, financial information and protected health information (as may be defined by applicable law, such as medical records, histories, examinations and tests, medical images, photographs, x-rays, output data from medical devices and sound and video files) ("Personal Information"), and (ii) Company and Company Contractors to use any and all such Personal Information in connection with providing services hereunder, in its sole discretion. The Member agrees to provide and to otherwise assist Company in obtaining Personal Information when requested by Company and acknowledges and agrees that Company shall not be obligated to provide services if Company is not able to receive or release any necessary Personal Information required.

8. Informed Consent for Transport and Treatment. Member hereby gives informed consent for any transportation and medical care of Member by Company and/or Company Contractors contemplated by this Agreement. Member has been informed and understands the benefits and risks associated with transport, medical care and telemedicine consultation (including potential technology risks, such as interruptions, unauthorized access and/or technical difficulties) that may be requested and/or provided under this Agreement and hereby consents thereto. Member understands and agrees that medical care, including emergency care, may be initiated during transport by Company and/or Company Contractors should such care become necessary in the professional judgment of Company and/or Company Contractors. Member agrees to read and execute all forms, waivers, releases and other necessary documents prior to receiving services under this Agreement. Company shall not be obligated to provide services of any kind if all requested documents are not read and executed by Member.

9. Designated Representative. Except as provided in Section 2.4 of this Agreement, in the event that a Member is unable to make decisions, Company or Company Contractors will attempt to contact the Member's Designated Representative for the purposes of making decisions on behalf of Member in regards to any items or services set forth in this Agreement. The Designated Representative is the person or persons identified to Company by the Member during enrollment or after as the primary person who will be making decisions on behalf of the Member in the event the Member becomes incapacitated.

10. Amendment. Company may amend this Agreement without notice to Member which shall be effective immediately upon posting on Company's website.

11. Enforceability. If any portion or provision of this Agreement shall to any extent be declared illegal or unenforceable by a court of competent jurisdiction, then the remainder of this Agreement, or the application of such portion or provision in circumstances other than those as to which it is so declared illegal or unenforceable, shall not be affected thereby, and each portion and provision of this Agreement shall be valid and enforceable to the fullest extent permitted by law.

12. Waiver. No failure or delay in exercising any right, power, or remedy under this Agreement shall operate as a waiver of any such right, power or remedy.

13. Disputes and Arbitration. In the event of a dispute related to this Agreement, the parties agree to the following:

a. Binding Arbitration. Member and Company agree to submit any claim, dispute, action, cause of action, issue, or request for relief arising out of or relating to this Agreement and/or Member's use of the Services (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory) to binding arbitration rather than by filing any lawsuit in any forum other than set forth in this section. Further Member agrees arbitration is final and binding and subject to only very limited review by a court. Member also waives the right to any form of appeal, review or recourse to any court or other judicial authority, insofar as such waiver may be validly made. This provision is intended to be interpreted broadly to encompass all disputes or claims arising out of or relating to this Agreement and/or Member's use of the Services.

b. Arbitration Procedures. Member must first present any claim or dispute to Company by contacting Company to allow an opportunity to resolve the dispute through good faith discussions. Member may request arbitration if Member's claim or dispute cannot be resolved within 90 days after presenting the claim or dispute to Company. Company may request arbitration against Member at any time after it has notified Member of a claim or dispute. The arbitration of any dispute or claim shall be conducted in accordance with the then current and applicable rules of JAMS as modified by this Agreement. The place of any arbitration will be West Palm Beach, FL, USA, and will be conducted in the English language. Claims will be heard by a single arbitrator. The arbitrator may not award relief in excess of or contrary to what this Agreement provides, order consolidation or arbitration on a class wide or representative basis, award punitive or consequential damages or any other damages aside from the prevailing party's actual damages, or order injunctive or declaratory relief, except that the arbitrator may award on an individual basis damages required by statute and may order injunctive or declaratory relief pursuant to an applicable consumer protection statute. Any arbitration shall be confidential, and neither Member, nor Company nor the arbitrator may disclose the existence, content or results of any arbitration, except as may be required by law or for purposes of enforcement or appeal of the arbitration award. Judgment on any arbitration award may be entered in any court having proper jurisdiction. If any portion

of this arbitration clause is determined by a court to be inapplicable or invalid, then the remainder shall still be given full force and effect.

c. **No Class Actions.** There shall be no right or authority for any claims subject to this arbitration clause to be arbitrated on a class action or consolidated basis or on bases involving claims brought in a purported representative capacity on behalf of the general public (including, but not limited to, as a private attorney general).

d. **Fees and Expenses.** All administrative fees and expenses of arbitration will be divided equally between Member and Company. Each party will bear the expense of its own counsel, experts, witnesses and preparation and presentation of evidence at the arbitration hearing.

e. MEMBER MUST CONTACT COMPANY WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE, OR MEMBER WAIVES THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS, OR DISPUTE.

14. **Fraudulent Activity.** Any fraud, misrepresentation, omission or concealment in the statements and/or actions made by Member in obtaining this membership or requesting services may render Member ineligible to receive services from Company, at Company's sole discretion, including but not limited to, knowingly purchasing a Company membership when a medical or security event has already begun or is imminent or when any other membership exclusion exists. All items and services shall be forfeited, and Company shall be entitled to reimbursement, including attorney's fees, for any services provided based on such statements and/or actions.

7.MEMBERSHIP AVAILABILITY

Zennjet membership is available to all nationalities (except for those under sanctions by the United States of America) For Individual Membership the member must be at least 18 years of age. There is no age restriction for dependents listed on a Family Membership. Members must be legally recognized by their jurisdictions for use and possession of cannabis for medical reasons. Members must have obtained any cannabis legally.

8.MEMBERSHIP LEVELS

Zennjet offers multiple membership types based on single destination travel under 30 days, multi-destination travel under 30 days and Annual multi-destination travel per the below:

Zennjet Membership Single Destination (30 Days or Under): Includes Legal Assistance & Legal Repatriation benefits for a single trip under 30 days with only one destination.

Zennjet Membership Multi-Destination (30 Days or Under): Includes Legal Assistance & Legal Repatriation benefits for those traveling to multiple destinations with the entire trip 30 days or under.

Zennjet Membership Annual: Includes Legal Assistance & Legal Repatriation benefits for those with multiple trips including multiple destinations. Annual membership shall be in effect for 12 months from time of enrollment.

Zennjet+(Plus) Membership Single Destination (30 Days or Under): Includes Legal Assistance, Legal Repatriation and Medical Evacuation benefits for a single trip under 30 days with only one destination.

Zennjet+(Plus) Membership Multi-Destination (30 Days or Under): Includes Legal Assistance, Legal Repatriation and Medical Evacuation benefits for those traveling to multiple destinations with the entire trip 30 days or under.

Zennjet+(Plus) Membership Annual: Includes Legal Assistance, Legal Repatriation and Medical Evacuation benefits for those with multiple trips including multiple destinations. Annual membership shall be in effect for 12 months from time of enrollment.

Zennjet + (plus): Includes Legal Assistance, Legal Repatriation & Medical Evacuation and Transport Services.

9.MEMBERSHIP SERVICE LIMITS

Service limit shall be maximum amount the Company shall pay for in Services per Zennjet rules and regulations to include:

Legal Assistance: Limit of \$245,000 USD per membership.

Legal Repatriation: Limit of \$5,000 USD per membership.

Medical Evacuation and Transport: Limit of 1,000,000 USD per membership in accordance with Section X.

10.GENERAL LIMITATIONS OF SERVICES

Zennjet services are not available to a member if the case of (1) the member is not on a valid registered trip; (2) The member does not have a legal license to possess and use medical cannabis; (3) the members is in possession of more medical cannabis then is necessary for their trip or travel; (4) the member has forged or in other ways altered or tampered with any legally necessary documentation to possess or use medical cannabis to include but not limited to doctors letters, prescription labels, product labels, personal identification, travel document, licenses or other legally binding documentation; (5) the member is a wanted

fugitive or is evading legal proceedings in any jurisdiction; (6) is traveling to a country or destination restricted by Zennjet per Section 12. Zennjet does not provide funding or reimbursement for any court fees or judicial fines. Zennjet does not provide assistance for re-entry into home country.

Zennjet will not reimburse members for any expenses they incur on their own.

Company shall not be liable for failure to provide or services resulting from acts of God or other causes beyond the company's control.

11. RESPONSIBILITIES OF MEMBERS

- A. Payment and agreement to the Member Services Agreement by the member.
- B. Proper personal and enrollment information.
- C. Member must purchase Zennjet membership prior to travel.

12. ZENJET RESTRICTED TRAVEL LIST:

The below countries have been determined by Zennjet to represent an extremely high-risk for travelers in possession of medical cannabis.

Asia

- **Singapore**
- **Indonesia**
- **Malaysia**
- **Philippines**
- **Japan**
- **China**
- **South Korea**
- **North Korea**

Middle East

- **Saudi Arabia**
- **United Arab Emirates**
- **Qatar**
- **Kuwait**

Africa

- **Egypt**
- **Sudan**
- **Nigeria**

- **The Gambia**
- **Morocco**

Europe

- **Russia**
- **Belarus**
- **Ukraine**
- **Turkey**
- **Kosovo**

Americas

- **Cuba**
- **Guatemala**
- **Venezuela**

Zennjet has the right to amend this list without notification to members, however any updated shall be restricted from travel registry list.

13.REFUNDS

Company shall in its sole discretion determine eligibility of all refunds. Company is under no obligation to provide a refund when a member makes a purchase and agrees to all terms of service.

14.RULE AND REGULATION CHANGES

Zennjet reserves the right to change or amend the terms contained in these Rules and Regulations without prior notice. Zennjet is solely responsible for the interpretation and application of the terms contained herein. All determinations by Zennjet shall be final.

15.FRAUDULENT ACTIVITY

Any fraud, misrepresentation, omission or concealment in the statements and/or actions made by Member in obtaining this membership or requesting services may render Member ineligible to receive services from Zennjet at Company's sole and absolute discretion.

16.CONSENT TO RECORD COMMUNICATIONS

Zennjet at its discretion, may monitor or electronically record communications between its employees or designated representatives and you as a member. By enrolling as a member, you specifically authorize communications involving you and to which you are a party to be recorded and utilized for quality control or other purposes.

17.INTERPRETATION / CHOICE OF LAW / WAIVER OF JURY TRIAL / DAMAGES

The interpretation of the Rules and Regulations is governed by the laws of the state of Florida, and any dispute between you and Zennjet shall be finally resolved by the courts of the state of Florida. Zennjet and its Members agree to waive their right to trial by jury and agree to waive their right to punitive, exemplary, noneconomic and consequential damages. Zennjet and its Members' right to recover damages at law are limited to contractual damages only. Damages recoverable by Members are limited to the return of membership fees paid.

18.ENTIRE AGREEMENT

The Rules and Regulations constitute the entire agreement between Zennjet and you as a member with regard to their subject matter and supersede all previous understandings and agreements, whether oral or written. The terms of the Rules and Regulations may not be altered, varied or modified in any way except as in writing by Zennjet.

19.HOW TO CONTACT ZENNJET

Zennjet Members may call for assistance 24/7 hours a day 356 days a year. When a Member is experiencing a benefit qualifying event please call at (407) 783-8233 and kindly be prepared to provide the following information:

- **Name**
- **Membership Status**
- **Membership Number**
- **Member Location**
- **Phone number to reach member**
- **Brief description of situation**

END OF RULES AND REGULATIONS